

CLAIMS

WHAT IS CLAIMED IS:

- 1 1. A system for implementing computer network services and applications,
2 comprising:
3 a front-end component comprising one or more applications;
4 a back-end component comprising one or more services; and
5 an abstraction layer component operable to communicate with said front-
6 end component and said back-end component.
- 1 2. A system as in claim 1, wherein said abstraction layer component is operable
2 to provide de-coupling of services provided by said back-end component.
- 1 3. A system as in claim 1, wherein said abstraction layer component is
2 operable to provide de-coupling of applications in said front-end component.
- 1 4. A system as in claim 1, wherein said abstraction layer component is
2 operable to provide single sign on for substantially all of said applications.
- 1 5. A system as in claim 1, wherein said abstraction layer component is
2 operable to provide built-in entitlements.
- 1 6. A system as in claim 1, wherein said abstraction layer component is
2 operable to provide system wide error reporting.
- 1 7. A system as in claim 1, wherein said abstraction layer component comprises
2 a business integration component.
- 1 8. A system as in claim 1, wherein said abstraction layer component comprises
2 a vendor connectivity component.
- 1 9. A system as in claim 1, wherein said abstraction layer component comprises

2 a security component.

1 10. A system as in claim 1, wherein said abstraction layer component comprises
2 a utility component.

1 11. A system as in claim 1, wherein said abstraction layer component comprises
2 a back end connectivity component.

1 12. A system as in claim 1, wherein said abstraction layer component uses
2 application templates to provide standardization of business services.

1 13. A system as in claim 1, wherein said abstraction layer component is
2 operable to provide one or more standardized interfaces to back end services.

1 14. A system as in claim 1, wherein said abstraction layer component is
2 operable to provide standardization of back end services.

1 15. A system as in claim 1, wherein said abstraction layer component is
2 operable to provide one or more standardized interfaces to external consumers and
3 providers.

1 16. A system as in claim 1, wherein said abstraction layer component comprises
2 a single deployment platform.

1 17. A system for linking applications and services, comprising:
2 a vendor connectivity component;
3 a business integration component;
4 a security component;
5 a utility component; and
6 a back end connectivity component.

1 18. A system as in claim 17, wherein said vendor connectivity component is
2 operable to standardize exposure of said applications to said services.

1 19. A system as in claim 17, wherein said vendor connectivity component is
2 operable to provide a consistent abstraction between a user interface and a middle tier.

1 20. A system as in claim 17, wherein said vendor connectivity component is
2 operable to use standardized headers to provide substantially seamless system management
3 integration between a caller and said applications.

1 21. A system as in claim 17, wherein said vendor connectivity component is
2 operable to provide automatically generated service entry points.

1 22. A system as in claim 17, wherein said vendor connectivity component is
2 operable to provide service location and activation capabilities using one or more standard
3 interfaces.

1 23. A system as in claim 22, wherein said one or more standard interfaces
2 comprise a Universal Discovery Description and Integration interface.

1 24. A system as in claim 17, wherein said business integration component is
2 operable to provide call context information.

1 25. A system as in claim 17, wherein said business integration component is
2 operable to provide identity context information.

1 26. A system as in claim 17, wherein said business integration component is
2 operable to provide application context information.

1 27. A system as in claim 17, wherein said security component is operable to
2 provide distributed security.

1 28. A system as in claim 17, wherein said security component is operable to
2 provide single sign on.

1 29. A system as in claim 17, wherein said security component is operable to

2 provide entitlement management.

1 30. A system as in claim 17, wherein said security component is operable to
2 provide identity management.

1 31. A system as in claim 17, wherein said utility component is operable to
2 enable said applications to access utilities using a standardized application program
3 interface.

1 32. A system as in claim 17, wherein said utility component is operable to
2 provide centralized end-to-end system management with an ability to correlate information
3 across a plurality of parameters.

1 33. A system as in claim 17, wherein said utility component is operable to
2 enable auditing at system boundaries to manage service level agreements and method level
3 metering.

1 34. A system as in claim 17, wherein said back end connectivity component is
2 operable to enable said applications to access said services via one standardized application
3 program interface.

1 35. A system as in claim 17, wherein said back end connectivity component is
2 operable to provide access to back end data sources without changing a back end system.

36. A system as in claim 17, wherein said back end connectivity component is
operable to enable de-coupling of said applications from said services.